

Dear Chapin,

We just wanted to let you know how much we have enjoyed working with you and building our dream home. You and your company took our plans from a small drawing and turned it into a work of art! The house exceeds all of our dreams and expectations, which makes praising it beyond mere words. The emphasis on style and class that your company used in our house is unbelievable! I have owned four homes and remodeled one and the expertise and quality of a Phillips Brothers home is beyond reproach.

You and you company have been with us from the day we broke ground until the last nail and beyond. And along the way you have helped, advised and calmed us at every turn. Any change or suggestion that we made was given your immediate attention and a professional opinion on the matter. You and Gary Klein (our building supervisor) were quick to point out any changes that would add value, style, and looks to our home. Also the Phillips "extras" were great too! For example, the wonderful mill work above the main great room window, the stylish hall arches, deck rails, garage stoop beams, all the extra bead board. There are almost too many too list! The customer service that Gary Klein provides to your clients is the best; any time we were concerned about something we could call him day or night he would take care of it without hesitation and have a answer for us in no time. The extra attention to details and craftsmanship has made the finished product a delight to look at as well as live in. Every morning is a delight to wake up in this wonderful house.