

Dear Chapin,

We would like to take this opportunity to express our sincere appreciation to you and your company for building our new home in Laurel Glen. We are enjoying the distinctive design of the neighborhood: the wide streets with curbing great for walks, gas street lanterns, mature trees, landscaped yards, and nice homes, each with its own personality. Our neighbors are great, and there is always someone to talk to on our daily walks. All of these combine to make this community a perfect setting.

As for our house, your entire group of crews and staff did an outstanding job, and, in our opinion, *above* average work. Having built three new homes and five additions to our homes over the years, we feel qualified to make this judgment. Being retired, we watched, took pictures, and analyzed each step of construction. Neither we nor our certified house inspector found any problems. Any changes we wanted were handled in a polite and timely manner.

Again, thanks for a job well done and pass along our thanks to ALL the Phillips Brothers Contracting, Inc. staff, especially Gary Klein, our job superintendent.

Sincerely,

Jud & Emily