

You and Gary Klein have been fantastic in your professionalism, honesty, and communication. Your frequent emails and phone calls did much to reassure us and involve us in the building process. We always felt that there was excellent communication between us and that our mutual goal was building the house in accordance with our dreams. You and Gary never hesitated to call or email us back on any concern. And you have proven that you stand by your product because after closing we still can call you and Gary on any concerns (which are very few, if any).

I have the pleasure of recommending your company to any new prospective home buyer in your area. And I tell everyone I meet about our house and **our builder** and the satisfaction from your product! This is the relationships that buyers should have with their builder and not like the horror stories you sometimes hear.

Thank you again for making our dreams a reality. You, Gary, Cale, and your entire company (and all the great subcontractors) are the greatest!!!

Sincerely,

A handwritten signature in cursive script that reads "James Sheila Re". The signature is written in black ink and is positioned below the "Sincerely," text.